



For Wes, serving communities isn't just part of his job, it's something he's passionate about every day.

As NorthWestern Energy's Helena Area Community Relations Manager, Wes

works with businesses, community leaders, nonprofit organizations, local governments, and customers across Lewis & Clark, Broadwater, Jefferson, Meagher, and Powell counties. His goal is to help strengthen the communities NorthWestern Energy serves.

"No two days are the same," Wes said. "Every community has different needs, and I enjoy working with local partners to find solutions that make a lasting impact."

Whether he's attending community meetings, supporting local economic development efforts, helping coordinate sponsorships and donations, or encouraging employee volunteerism, Wes is focused on building relationships that benefit customers and the places they call home.

His commitment to service extends beyond the workplace. Wes has served on the East Helena City Council since 2020 and volunteers with several community organizations. In 2023, he received the Helena Area Chamber of Commerce's WINS Driver of Change Award for his dedication to strengthening the region.

One of the things Wes enjoys most about his role is seeing the difference collaboration can make.

"When people come together with a shared purpose, great things can happen," he said. "It's rewarding to help create partnerships that support our communities today and for years to come."

When he's not working, Wes spends time outdoors with his wife and two sons and travels around Montana for his kids' sporting events.

Through strong partnerships, community involvement, and a commitment to service, Wes helps ensure NorthWestern Energy remains more than an energy provider, it's a neighbor invested in the success of the communities it serves.



Red Waldorf Cake

INGREDIENTS

Cake		Frosting
½ c shortening	2 ¼ c flour, sifted	3 Tbsp flour
1 ½ c sugar	1 tsp salt	1 c milk
1-2 Tbsp sour cream	1 c buttermilk	1 c sugar
2 eggs	1 tsp vanilla extract	¾ c butter
1 oz red food coloring	1 tsp baking soda	½ c shortening
2 Tbsp cocoa	1 Tbsp vinegar	1 tsp vanilla

DIRECTIONS

- 1 Cream together shortening and sugar. Add eggs and sour cream and beat until fluffy.
- 2 Make paste of the food coloring and cocoa. Add to creamed mixture.
- 3 Sift flour and salt together. In a separate bowl, mix buttermilk and vanilla together.
- 5 Alternate adding flour mixture and buttermilk mixture to the creamed mixture. Beat together well.
- 6 Stir in vinegar and baking soda – do not beat.
- 7 Bake at 350° F for 30 – 40 minutes in a greased and floured 9x13" pan.

For frosting:

- 1 Mix flour and milk on low heat until thick, stirring frequently. Cool well.
- 2 Cream sugar, butter and shortening together until light and fluffy.
- 3 Add flour mixture and vanilla and beat well. Frost cooled cake.

CONTACT US

MONTANA	
Customer Contact Center	888-467-2669
7 a.m. - 6 p.m. M-F	
Emergency 24/7 Service	
Call Before You Dig	811
Energy Efficiency	800-823-5995

NEBRASKA AND SOUTH DAKOTA	
Customer Contact Center	800-245-6977
7 a.m. - 6 p.m. M-F	
Emergency 24/7 Service	
Call Before You Dig	811

PAYMENT	
Paymentus Automated	
Phone Payment Option:	
(via checking, savings, credit or debit card)	
English:	833-970-2262
Spanish:	833-970-2263

CONSTRUCTION CENTER	
1-83-FOR-BUILD (1-833-672-8453)	

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We are proud of the diversity in the communities we serve. To better serve the needs of some of our customers, we translate important customer information into two languages: Spanish and Karenic. To request translated customer information, please contact us at the numbers listed above.

Estamos orgullosos de la diversidad en las comunidades a las que servimos. Para satisfacer mejor las necesidades de algunos de nuestros clientes, traducimos información importante del cliente a dos idiomas: español y karénico (Karen). Para solicitar información traducida del cliente, contáctenos a los números indicados arriba.

ပသးနုဒီးပဝ်ကမာလာဘဉ်ပသးလာ ပမာစာဘဉ်ပုၤကမ္ဘာၤဖိအါကလုာ်အါဉ် လာအအိဉ်လာ လီၤကဝီၤဖဲအံၤန့ၢ်လီၤ. ဒ်သီးပမာစာဘဉ်သုကအါထီၣ်အဂီၢ်, ပကွဲးလီၤလံာ်ကတိၢ်ကျိၣ်ထံ တၢ်စုၢ်အရုၣ်ဒိၣ်တဖၣ်ဆူ (Spanish)စပဲနးအကျိၣ် ဒီး (Karen)ကညီကျိၣ် န့ၢ်လီၤ. သုမုၢ်လိာ်ဘဉ်လံာ်လာ ပုၤကွဲးကျိၣ်ထံ အံၤဖဲဒီး, ဝံသးစုၤသုဆဲးကျိးပုၤသုဖဲ လီၤတဲခီၣ်ဂီၢ် ဒ်အအိဉ်ပျါလာတၢ်ဖိဒိၣ် အသီးန့ၢ်လီၤ.

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Energy Connections

Customer Bill Insert
Montana | August 2026

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Bright ideas to save Game Responsibly

Turn off your video game console when you're not using it. A console left on 24/7 can use nearly 10x more electricity than one that's powered off when not in use.



**Know what's below.
Tap, Click, or Call
811 Before you dig.**

Call Before You Dig

Why Contact 811?

At NorthWestern Energy, underground pipelines are a safe and reliable way for us to deliver essential electricity and natural gas to customers and communities. Any of these lines could be running under your property and some are only a few inches below ground. Hitting one of these buried lines while digging can knock out service, cost money to repair and cause serious injury.

Digging Safely

Once your utility lines have been marked, it's time to get to work. Here are some tips on how to dig safely near buried lines:

- Respect the marks and maintain them while digging
- Make sure to always dig carefully around the marks, not on them
- Dig with care near buried facilities and follow hand excavating rules
- Remember erosion or root structure may cause lines to shift; always call again each time you're planning a digging job
- Immediately contact NorthWestern Energy if you hit, touch, scrape, or damage a natural gas pipeline. Even a small gouge, dent, crease, or scrape may cause future safety problems.

What to do if you smell natural gas

NorthWestern Energy makes it easy to detect natural gas leaks by adding an unpleasant rotten egg or skunk-like smell to natural gas. If you smell this odor:

- Leave the area immediately.
- Do not use phones, matches, light switches or anything else that could trigger the ignition of the gas.
- When at a safe distance, at least 300 feet away, call 911 and NorthWestern Energy.

Stay on top of back-to-school budgets with payment alerts

Busy back-to-school time is just around the corner, and we know how quickly things can add up. With NorthWestern Energy's payment alerts, you'll get timely reminders about upcoming bills and payment confirmation, helping you stay organized and keep your budget on track.

Sign up today in My Energy Account to receive alerts by text or email and take one more thing off your to-do list.

Stay cool and save energy this summer

As temperatures rise, so can your energy bills. Here are some practical tips to help you stay cool and while conserving energy and saving money all summer long:

- **Cover windows to keep out heat.** Close your blinds or curtains to keep sunshine from heating your house during the day.
- **Turn up your thermostat.** Set your thermostat at a temperature you find comfortable. The smaller the difference between the indoor and outdoor temperatures, the lower your overall cooling bill will be.
- **Don't set your air conditioner lower than usual when turning it on.** It won't cool faster and may waste energy and money.
- **Switch off ceiling fans when leaving a room.** Fans cool people, not spaces, by creating wind chill.
- **Keep hot air from leaking into your home.** Apply caulk or weatherstripping to seal air leaks around doors and windows.



Powering More Than Energy: Investing in the Communities We Call Home

At NorthWestern Energy, our commitment to the communities we serve extends beyond delivering safe, reliable energy. As neighbors, partners and community members ourselves, we believe strong communities are built through meaningful investment, volunteerism and long-term partnerships that help people and places thrive. We're proud to work alongside community leaders and nonprofit organizations to make a meaningful difference.

In the first quarter of 2026 alone, NorthWestern invested more than **\$1.6 million** across our service territory.

These investments help strengthen local economies, expand opportunities and support the organizations that make our communities vibrant places to live and work. Here's a breakout of just a few of the areas we've invested in so far this year:

Scholarships: Empowering the Next Generation

Investing in education is one of the most important ways we can help create long-term community success.

NorthWestern supports scholarships and educational opportunities that help students pursue careers in fields critical to the future of our communities, including engineering, information technology, business administration and skilled trades. During the first quarter of 2026, more than **\$105,000 in scholarship funding** helped support students working toward these goals.

By partnering with colleges, universities and technical schools throughout our service territory, we help connect students with opportunities that can lead to rewarding careers close to home.

Economic Development: Helping Communities Grow

Our Economic Development team works with community

leaders, businesses and regional partners to support job retention, business expansion and new investment throughout our service territory. Whether assisting with site selection information, energy expertise, community planning or economic impact analysis, our team serves as a resource for communities looking to attract opportunities and support sustainable growth.

That work continues to gain momentum. In Q1, NorthWestern Energy invested nearly **\$480,000 in economic development initiatives**, helping communities build on their strengths, attract investment and prepare for future opportunities.

Donations & Sponsorships: Strengthening Local Connections

From supporting local events and nonprofit fundraising efforts to partnering with chambers of commerce and community organizations, NorthWestern helps create connections that bring people together and support local priorities. During the first quarter of 2026, the company contributed more than **\$370,000 through donations and sponsorships**.

Building a Sustainable Future

As energy needs continue to evolve, NorthWestern Energy remains committed to providing cost-effective, reliable and responsibly sourced energy while being a good steward of the natural resources entrusted to us.

Investments in hydroelectric, wind and solar generation are helping shape a more resilient energy future while maintaining the reliability our customers expect. By balancing innovation with practicality, we continue exploring opportunities that support both our customers and the communities we serve.