



Most everyone knows kids are typically the toughest, pickiest and most honest judges when it comes to food. Finding a recipe that kids not only like, but are enthusiastic about is a rare feat for many.

Kelly Ferriter has memories of his friend's grandma's corn chowder from when he was a kid, and now makes it frequently for his own children.

"I remember walking into the house and getting excited when we smelled corn chowder," said Kelly, who works as the Manager of Network and Telephone services at NorthWestern Energy. "We loved it."

As his friend's grandma got older, Kelly asked her for the recipe that he associated with so many good memories, and she gladly gave it to him. Now, Kelly makes the delicious corn chowder frequently upon request of his kids. His family even has the tradition of making it every Christmas Eve.

In his job at NorthWestern, Kelly is, as he says, in the "nerd side" of the energy business. In short, Kelly works in networking communications to help tie all of the company's communications infrastructure together. His job is to ensure everyone else can do their jobs in a safe and reliable manner.

Each day is unique and challenging in its own way because of the broad scope of people and projects he works on.

"It's very dynamic, so it goes by quickly and gets me excited to come to work in the morning," he said.



Corn Chowder

INGREDIENTS

- 1 pound bacon, chopped
- 4-6 large potatoes, diced
- ½ to 1 onion, chopped
- 2 14.75-ounce cans cream corn
- 5-6 12-ounce cans evaporated milk
- Salt and pepper to taste

DIRECTIONS

- 1 Sauté bacon, potatoes and onions together in a large frying pan over medium heat until bacon is done and potatoes are desired tenderness.
- 2 Set temp to medium-low and mix in evaporated milk and cream corn.
- 3 Add salt and pepper to taste.
- 4 Simmer and stir until chowder reaches desired temperature. (DO NOT BOIL)

IMPORTANT TIPS:

- Do not burn the milk, so stirring constantly is very important.
- Make extra so you have leftovers, you will thank me later.

CONTACT US

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NorthWesternEnergy.com



We are proud of the diversity in the communities we serve. To better serve the needs of some of our customers, we translate important customer information into two languages: Spanish and Karenic.

Estamos orgullosos de la diversidad en las comunidades que servimos. Para satisfacer mejor las necesidades de algunos de nuestros clientes, traducimos información importante del cliente a dos idiomas: español y karenic.

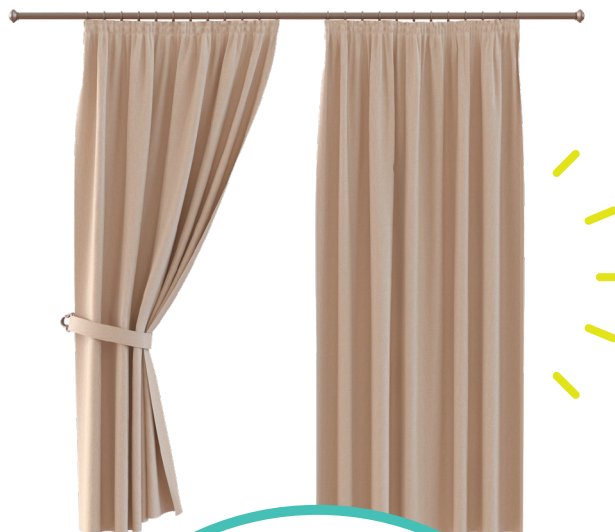
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In this issue: Value of advanced meters | Classroom safety materials | Powerline safety | Corn Chowder Recipe



Bright ideas to save

Keep the heat out

Install window coverings and close them during the day to prevent heat gain through your windows.



The value of our new advanced meters: A Letter from our VP of Technology

NorthWestern Energy is committed to helping our communities thrive, and we know our communities can't survive without the critical electrical and natural gas service offered by NorthWestern. Without power, businesses can't turn on their lights, residents can't heat and cool their homes, and other critical services like hospitals can't operate.

In order to thrive, our communities need the latest technologies and innovation. All we need is to look at a 30-year-old computer or a 15-year-old cell phone to see how much technology has changed. However, you may not realize the technology that helps deliver your electricity and natural gas is also constantly advancing.

The energy grid is evolving, driven by the need to support more renewable resources as we transition to an even cleaner energy future. At NorthWestern, we are always looking for the best ways to provide services to our customers and communities.

One recent advancement is how our electric and natural gas meters communicate. These advanced meters will allow two-way communication between NorthWestern Energy and the meters on customers' homes and businesses. In most cases, we will be notified when there is an outage, allowing us to restore power more quickly.

The advanced meters will also allow us to roll out an

enhanced customer experience. Eventually, we'll have a portal where customers can log in and see their energy usage in near-real time. Advanced meters will also help us move toward a more sustainable energy future. These meters provide more data on grid operations, which will help balance the energy grid with renewable resources.

We started our advanced meter project in 2018 and have updated all eligible end points in South Dakota and Nebraska. We are now working on the upgrades in Montana and will complete the project by the middle of 2025. While contract crews have been in the field changing and updating end points, we've also been working behind the scenes to create a roadmap and vision for how we will implement new services that will be available once our meter upgrade project is complete.

Serving as the Vice President of Technology, I've seen many changes during my nearly 25 years in the energy industry. However, one thing that hasn't changed is NorthWestern's commitment to our customers, employees and communities.

- Jeanne Vold,
Vice President – Technology



Teachers, enter to win a \$100 gift card!

We offer free classroom materials to educate students on the importance of electric and natural gas safety. Our materials support National Core Curriculum Standard. Visit NorthWesternEnergy.com/kids to order. After ordering the materials, you can fill out a survey to be entered to win a \$100 gift card or one of two \$50 gift cards. Winners will be announced at the end of each school semester.



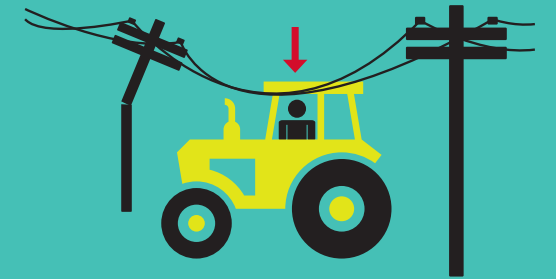
Is your contact info up to date?

When was the last time you updated your phone number and email address with NorthWestern Energy? Do we still have your long-gone landline on file?

In the case of an emergency, we may need to contact you. Update your contact information by logging into My Energy Account or giving us a call.

What to do if your vehicle contacts a power line

Stay in the vehicle and call 911 for help.



If you must exit the vehicle because of a fire, tuck your arms across your body and jump clear of any wires with your feet together, never touching the equipment and ground at the same time. Then hop or shuffle at least 40 feet away, keeping your feet together.



Stay away from the equipment until the authorities tell you it is safe.

